

RAM Module

You can use the optional approved RAM module (FZ-BAZ23 series).

IMPORTANT


- Use only the optional approved RAM module.
- RAM modules are extremely sensitive to static electricity (ESD). When inserting and removing RAM modules, do not touch the terminals or internal components, and do not allow foreign particles to enter the slots. Doing so may cause damage, fire, or electric shock.
- When adding RAM modules, although not required, it is recommended to use the RAM modules in the same size for optimal performance (e.g., 16 GB + 16 GB).
- Please closely follow the instructions for installing and removing RAM modules, not doing so may cause damage to the unit and/or to the RAM modules.
- The product warranty does not cover damages caused by improper installation or removal of the RAM modules.

Inserting/Removing the RAM Module

1. Turn off the computer and disconnect the AC adaptor.

- Do not use sleep or hibernation.

Perform the following steps to turn off the computer.

1. Click  (Start) - [Settings] - [System] - [Recovery].
2. Click [Restart now] in "Advanced startup".
3. Click [Restart now] on the "We'll restart your device so save your work" screen.
4. Click [Turn off your PC].

2. Remove the battery pack. ([Replacing the Battery Pack](#))

<When using second battery pack>

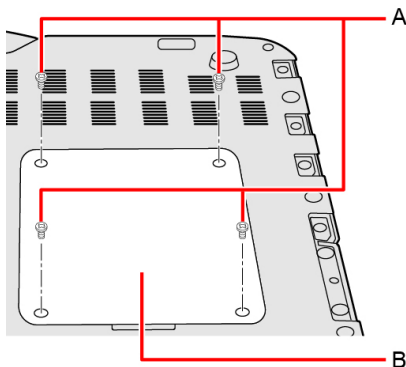
- Remove the second battery pack. ( [Replacing the Battery Pack](#))

3. Turn your computer over.

Make sure no foreign objects are under the computer.

4. Remove the screws (A) and the cover (B) on the bottom of the computer.

Use the PH 1 (PH #1) screwdriver.



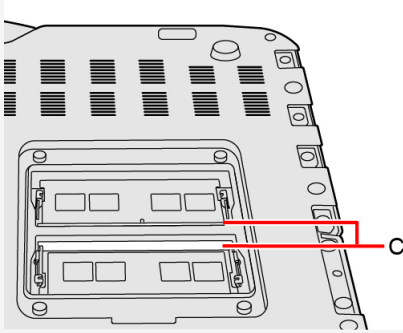
NOTE

- Some illustrations are simplified to help your understanding and may look different from the actual unit.

5. Insert/Remove the RAM module.

NOTE

- This computer has 2 RAM module slots (C) inside of back cover.

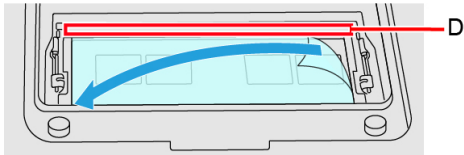


Removing the RAM Module

IMPORTANT

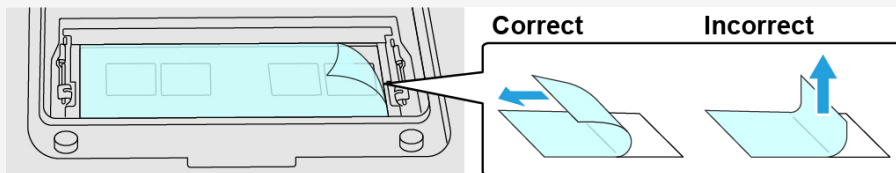
- The removed RAM module is not guaranteed.
- Do not use metal tools. A device failure may occur.

1. Remove the protective sheet from the connector side (D) in the direction of the arrow.

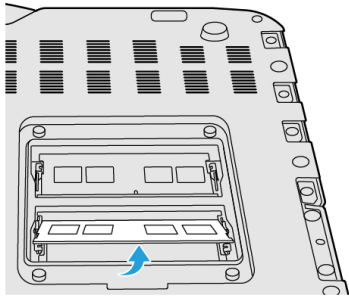
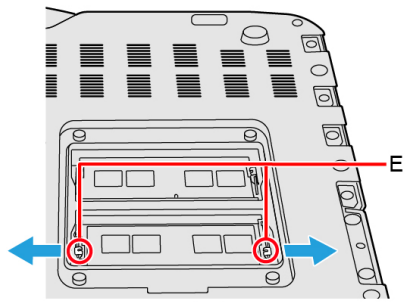


NOTE

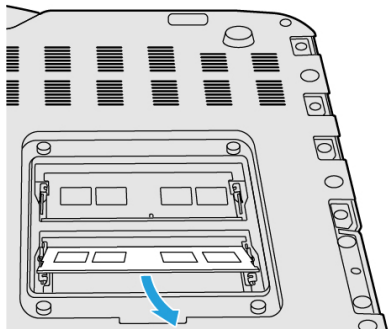
- When removing the protective sheet, do not pull it up. Pull the protective sheet slowly parallel to the RAM module for removal. Pulling the protective sheet straight up may strain the RAM module, circuit board, etc., resulting in damage.



2. Carefully release the right and left hooks (E) in the directions of the arrow simultaneously.
The RAM module will rise.

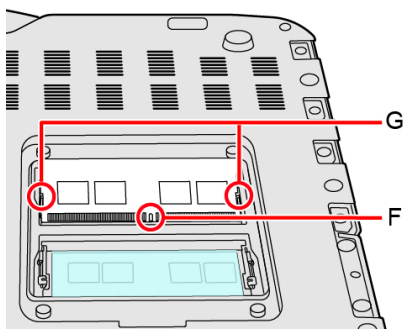


3. Carefully remove the RAM module from the slot.



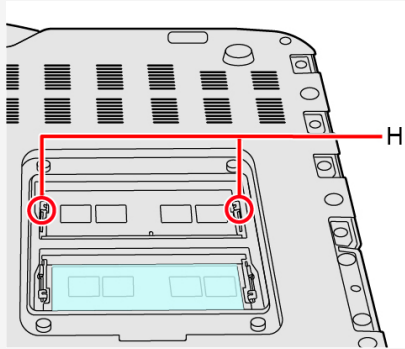
Inserting the RAM Module

1. Align the cutout (F) with the projection, tilt the RAM module slightly and insert it in the slot.
2. Press down the RAM module so that the right and left hooks (G) are locked.



NOTE

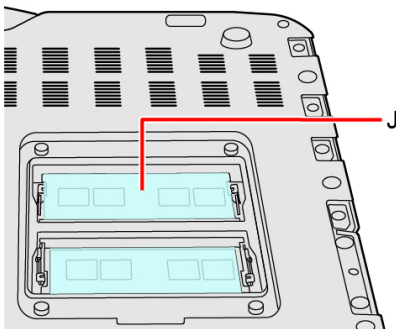
- Confirm that the RAM module is fixed with the hooks (H) as shown below.



3. Remove the release paper (I) of the sheet supplied with the optional approved RAM module.



4. Firmly attach the RAM module and the protective sheet (J).
- Attach the protective sheet as it covers the connectors and RAM module.



6. Set the cover, screws and the battery pack(s).

Use the PH 1 (PH #1) screwdriver.

Use 4 screws.

Recommended tightening torque

0.45 N•m ± 0.05 N•m (4.5 kgf•cm ± 0.5 kgf•cm)

IMPORTANT

- Set the cover and the battery pack(s) correctly so that they do not fall when you carry the computer.

NOTE

- If it is hard to insert or to press down the RAM module, do not try forcibly but check the module's direction.
- Use an appropriate screwdriver so as not to strip the thread of the screw.
- If the RAM module is recognized correctly, the total size of the main unit memory and RAM module memory is displayed on the [\[Information Menu\]](#) of the Setup Utility.
If the RAM module is not recognized, power off the computer and insert it again.